

Diagnostic Message Chart

Down East (3-4 Pump Systems) 2007 - 2008

Diagno: Message	Snb	Spa is shut down. The sensor that is plugged into the Sensor "B" jack is not working.	If the problem persists, contact your dealer or service organization. (May appear temporarily in an overheat situation and disappear when the heater cools.)
	Sns	Sensors are out of balance. If alternating with spa temperature, it may just be a temporary condition. If flashing by itself, spa is shut down.	If the problem persists, contact your dealer or service organization.
--	HFL	A significant difference between the temperature sensors has been detected. This could indicate a flow problem.	Check water level in spa. Refill if necessary. If the water level is okay, make sure the pumps have been primed. If problem persists, contact your dealer or service organization.
OHH		110°F/43°C at the heater.	has cooled, reset by pushing any button. If spa does not reset, shut off the power to the spa and call your dealer or service organization.
OH5		"Overheat" - The spa has shut down. One of the sensors has detected that the spa water is 110°F/43°C.	DO NOT ENTER THE WATER. Remove the spa cover and allow water to cool. At 107°F/ 42°C, the spa should automatically reset. If spa does not reset, shut off the power to the spa and call your dealer or service organization.
ICE		"Ice" - Potential freeze condition detected.	No action required. The pumps will automatically activate regardless of spa status.
Sna		Spa is shut down. The sensor that is plugged into the Sensor "A" jack is not working.	If the problem persists, contact your dealer or service organization. (May appear temporarily in an overheat situation and disappear when the heater cools.)

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Diagnostic Messages (cont.)

Message	Meaning	Action Required
LF	Persistent low flow problems. (Displays on the fifth occurrence of "HFL" message within 24 hours.) Heater is shut down, but other spa functions continue to run normally.	Follow action required for "HFL" message. Heating capacity of the spa will not reset automatically; you may press any button to reset.

dr

Possible inadequate water, poor flow, or air bubbles are detected in the heater. Spa is shut down for 15 minutes.

Check water level in spa. Refill if necessary. If the water level is okay, make sure the pumps have been primed. Press any button to reset, or this message will automatically reset within 15 minutes. If problem persists, contact your dealer or service provider.

dy

Inadequate water detected in heater. (Displays on third occurrence of "dr" message.) Spa is shut down.

Follow action required for "dr" message. Spa will not automatically reset; you may press any button to reset.