

# Nothing on Spa Operates

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There are a few different reasons that your spa may not be operating. Please review all steps below. If, after attempting the trouble-shooting steps, your spa is still not heating, please complete a [Service Request Form](#). (*attach Service Request Form document*)

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*If you are getting any error messages* on your control panel, please review the [Diagnostic Message Chart](#). (*attach document*). There you will find the meaning of the message and what action is to be taken.

*If there is no message on your control panel*, check and reset the GFCI\* and house breaker. (\*The GFCI should be located in a weatherproof box close to the spa, but no closer than 5 ft)

If the spa does not respond, please complete a [Service Request Form](#). (*attach Service Request Form document*)